

## **INTERIM IRM PROCEDURAL UPDATE**

**DATE:** 01/11/2010

**NUMBER:** WI-21-0110-0042

**SUBJECT:** Official Payments Corporation New Toll-Free Number

**AFFECTED IRM(s)/SUBSECTION(s):** 21.3.4.7

**CHANGE(s):**

IRM 21.3.4.7 - Effective January 1, 2010, the Official Payments Corporation number is changing from 800-2PAYTAX (800-272-9829) to 888-UPAYTAX (888-872-9829).

**IRM 21.3.4.7(3):**

Although credit cards are not accepted at the TAC, taxpayers can pay by credit card by calling a service provider and following their instructions. Advise the taxpayer that the service providers charge a convenience fee based on the amount of the tax payment. The service providers are:

- Official Payments Corporation: 1-888-UPAY-TAX (1-888-872-9829 or [www.officialpayments.com](http://www.officialpayments.com)
- Link2Gov Corporation: 1-888-PAY-1040 (1-888-729-1040) or [www.pay1040.com](http://www.pay1040.com)

Taxpayers do not need to be enrolled in the program to make a payment. For more detailed information on the credit card payment program see IRM 5.14.10.5.